



We are coming to read the meter

Please be ready for us.



Meter reading / maintenance:



Heat cost allocator



Water meter



Heat meter



Smoke detector

When?

Date



This applies to all residents!

In the period between:

and

o'clock

o'clock



This affects floors

to

to

to

o'clock

o'clock

Max Mustermann

Musterstraße 18

98654 Musterstadt

On behalf of: landlord / management company

XXXXXXXXXXXX

Property number

Where?

Musterstraße 18

98654 Musterstadt

Musterfirma
Musterstraße 1
65432 Musterstadt

Company performing the work

Printed on 100 % recycled paper

1486-12-2023-EN

Dear Residents

Your landlord/management company has asked us to carry out work in your flat. It would be of great help if you could observe the following points during the appointment:

- ⌚ This is a group appointment which cannot be cancelled or postponed.
- ⌚ If you cannot be there in person, please get a trusted person of legal age to let us in.
- ⌚ **Individual appointments are subject to costs due to the additional call-out charge.**
- ⌚ For reasons of liability, we are not allowed to move any furniture, panelling or other objects.
- ⌚ If devices are not read, consumption must be estimated in accordance with the Heating Costs Ordinance.
- ⌚ We cannot provide answers to questions about meter reading or billing. Please contact your landlord or the relevant management company. Please note that delays can never be completely ruled out. If work is completed earlier, our staff will also leave the building earlier.

Thank you for your understanding.

- GB** You can find the translation of the entire internal memo in your language via the link below.
- ES** Encontrará la traducción de todo el aviso interno en su idioma en el enlace que aparece a continuación.
- TR** Aşağıdaki bağlantıda tüm iç yazışmaların çevirisini kendi dilinizde bulabilirsiniz.
- RU** Вы найдете полный перевод внутреннего сообщения на Ваш язык по указанной ниже ссылке.
- PL** Tłumaczenie całej notatki służbowej w swoim języku można znaleźć pod podanym linkiem.
- UA** Ви можете знайти переклад усіх інформаційних бюлетенів кампанії Вашою мовою за посиланням нижче.

AR سوف تجد ترجمة نشرة المنزل بالكامل بلغتك على الرابط أدناه.



<https://www.kalo.de/hausaushaenge/>

Please make sure that your flat and the relevant equipment can be accessed during the specified period of time, i.e. from the time the work starts until it finishes.